

PROFILE INFO -

Solution-oriented, highly analytical and resourceful candidate with extensive experience in networking and support. Proven ability to provide creative and effective server and networking strategies through the application of highly developed problem solving skils.

ZAHEER UL ISLAM

CCNA/CLOUD-COMPUTING



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Address Pindorian, Islamabad

MY SKILLS

PERSONAL SKILLS

- Virutual Machines and Hyper visiors
- Microsoft Azure
- Amazon web-services
- TCP/IP,BGP, HTTP, FTP, SMTP,SNMP,and SSH.
- AAA Authetication
- Linux/Unix
- Technical Support
- Problem solving
- Good communication
 and collaboration

LANGUAGE SKILLS

English	80%
Urdu	100%

REFERENCE

WILL BE PROVIDED UPON DEMAND

WORK EXPERIENCE —

JUNE 2023 JAN 2024

IT SUPPORT SPECIALIST/ ASSOCIATE NETWORK ENGINEER

AT SAFE CITY CAPITAL COMMAND AND CONTROL CENTER ISLAMABAD-(POLICE) (FOCUS-TECH PVT.LTD)

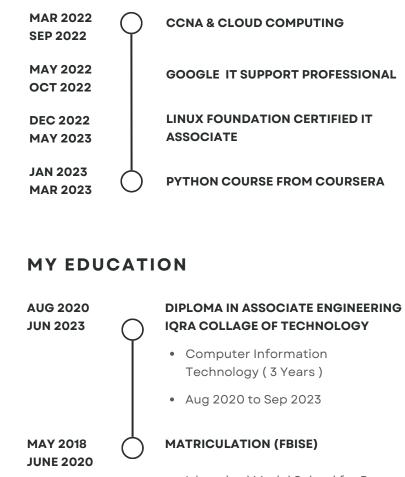
- Provide comprehensive technical support to endusers, addressing hardware and software issues promptly and effectively.
- Perform routine maintenance tasks, including patch management, firmware updates, and system backups, to uphold system integrity and security
- Optimize network performance for seamless connectivity and efficiency.

AUG 2022 DEC 2022

TECHNICAL SUPPORT L1/L2 NOVA ISP

- Provided Technical Support to Employees and Customers.
- Gained extensive training.

CERTIFICATIONS -



- Islamabad Model School for Boys
- G-8/4,Islamabad