



# ZAHEER UL ISLAM

CCNA/CLOUD-COMPUTING

## PROFILE INFO

Solution-oriented, highly analytical and resourceful candidate with extensive experience in networking and support. Proven ability to provide creative and effective server and networking strategies through the application of highly developed problem solving skills.



### Phone

+92 314 5295713



### Email

mzaheer.dev@gmail.com



### Address

Pindorian, Islamabad

## MY SKILLS

### PERSONAL SKILLS

- Virtual Machines and Hyper visors
- Microsoft Azure
- Amazon web-services
- TCP/IP,BGP, HTTP, FTP, SMTP,SNMP,and SSH.
- AAA Authetication
- Linux/Unix
- Technical Support
- Problem solving
- Good communication and collaboration

### LANGUAGE SKILLS

English 80%

Urdu 100%

## REFERENCE

WILL BE PROVIDED UPON DEMAND

## WORK EXPERIENCE

JUNE 2023  
JAN 2024

### IT SUPPORT SPECIALIST/ ASSOCIATE NETWORK ENGINEER

AT SAFE CITY CAPITAL COMMAND AND  
CONTROL CENTER ISLAMABAD-(POLICE)  
(FOCUS-TECH PVT.LTD)

- Provide comprehensive technical support to end-users, addressing hardware and software issues promptly and effectively.
- Perform routine maintenance tasks, including patch management, firmware updates, and system backups, to uphold system integrity and security
- Optimize network performance for seamless connectivity and efficiency.

AUG 2022  
DEC 2022

### TECHNICAL SUPPORT L1/L2 NOVA ISP

- Provided Technical Support to Employees and Customers.
- Gained extensive training.

## CERTIFICATIONS

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MAR 2022  
SEP 2022



CCNA & CLOUD COMPUTING

MAY 2022  
OCT 2022

GOOGLE IT SUPPORT PROFESSIONAL

DEC 2022  
MAY 2023

LINUX FOUNDATION CERTIFIED IT  
ASSOCIATE

JAN 2023  
MAR 2023



PYTHON COURSE FROM COURSERA

## MY EDUCATION

AUG 2020  
JUN 2023



DIPLOMA IN ASSOCIATE ENGINEERING  
IQRA COLLAGE OF TECHNOLOGY

- Computer Information Technology ( 3 Years )
- Aug 2020 to Sep 2023

MAY 2018  
JUNE 2020



MATRICULATION (FBISE)

- Islamabad Model School for Boys
- G-8/4, Islamabad